

CraftMaster Wood Interior Doors

2 Year Warranty



CraftMaster wood doors made by CraftMaster Manufacturing, Inc. (CMI, hereafter Seller) are warranted to be of sound material and workmanship and to be free of manufacturing defects which would cause the door to be unfit for ordinary recommended use for the period of twenty-four months from the date of shipment provided the handling, installation, and finishing instructions listed below are followed. Failure to follow these guidelines voids the warranty.

NOTE: Trimming doors will void the warranty.

Normal characteristics of kiln dried wood include, but are not limited to, minor swelling and shrinking of parts made from wood, raised grain, minor pitch pockets, natural grain and color variations. Natural expansion and contraction of wood occurs with variations in climatic and atmospheric conditions such as humidity and temperature and is not a defect hereunder.

Warp in the plane of the door itself will be considered a defect only if it exceeds one-quarter inch ($1/4"$) when measured as a deviation from a straight edge. CraftMaster wood doors over 3'0" wide or 7'0" high are excluded from the warranty against warp. Improper hanging of the CraftMaster wood door or unsquare door frames are not considered to be defects.

Any CraftMaster wood doors found to be defective by the Seller will be repaired and replaced, or the purchase price will be refunded at the option of the Seller, provided the handling, installation and finishing instructions have been followed.

An extended warranty period is granted solely for seal failure on insulated glass units (moisture between glass) for a period of ten (10) years from the date of manufacture. At Seller's sole discretion, the replacement door or glass will be shipped from the source of product. Seller will not, under any circumstances, be liable for installation, refinishing or painting. Cracked or broken glass is not covered by this warranty. The glass warranty will be void if the product is not properly installed according to Seller's installation instructions contained herein, or is used in or around swimming pools, saunas, sprinkler systems or greenhouse enclosures; or if installed over 5,000 ft. above sea level unless units were ordered with high altitude breather tubes. No agent, employee or representative of Seller has any authority to bind Seller to any affirmation, representation or warranty concerning Seller's products, except as expressly stated herein.

The foregoing is in lieu of all other expressed warranties. All implied warranties of merchantability or fitness for a particular purpose are hereby limited in duration to the two-year period stated herein. The

liability of the Seller is expressly limited to replacement or repair of the defects of the CraftMaster wood door, or refunding at its option. CMI will not be liable for any other expense, injury, loss or damage, whether direct or consequential, arising in connection with the sale or use of, or inability to use, any CraftMaster wood door, for any purpose. No purchaser shall be entitled to consequential damages as defined in the Uniform Commercial Code. Final determination of whether or not a defect exists shall be made solely by Seller in accordance with procedures established by Seller.

FINISHING OPTIONS

You may choose from a wide variety of stain or paints to finish your door. Paint dealers have a broad selection of color chips on hand to demonstrate the look you can achieve when finishing CraftMaster wood doors.

Apply either oil-based or latex resin-based paints over an oil-based primer. (Latex or water base primer may contribute to raised grain). Take care in following the finishing instructions provided. Be sure to evaluate the condition as in your CraftMaster wood door must endure, such as direct exposure to severe climates, before deciding on the specific finish to use.

HANDLING

- Do not walk on any door units. Some units contain glass.
- Avoid dragging doors across one another.
- Keep doors clean.
- Store doors flat on a level surface in a dry, well ventilated interior space.
- Doors should be conditioned to average prevailing relative humidity of the locality before hanging. This generally takes 48 to 72 hours.
- Doors should be delivered to the building site only after the concrete, plaster, stucco, sheetrock work and paint are completely dry.
- Doors should not be subject to extreme or rapid changes in heat or humidity. Avoid sudden changes such as forced heat to dry out a building.
- If the doors are to be stored on the job site, all ends and edges must be sealed with quality oil-based sealer in order to prevent undue moisture absorption.

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PREPARATION FOR FINISHING

- Adjust or align components if necessary before finishing. Wood panels and other components “float” and may be moved. Be careful not to damage the door.
- Before applying the first coat of finish, sand the entire surface with 5/0 sandpaper (180 grit). This is to remove fingerprints, handling marks, and any raised grain and will help insure a more uniform finish.
- Clean door thoroughly with a cloth after sanding to remove all dust or foreign material. Avoid using compressed air to blow off door as moisture or oil in the air may cause spotting. Avoid using caustic or abrasive cleaners.
- All surfaces of the door must be properly finished. The edges (top, bottom and sides) should be coated with each and every coat of finish that is applied to each face of the door.
- When staining, a wood conditioner may be used to help achieve a more uniform finish. Be sure to follow the wood conditioner manufacturer’s instructions closely.
- Hang door before finishing to avoid damaging the finished door. Door should be removed from frame for finishing.

FINISHING

1. Stain-and-Clear Finish

When staining, a wood conditioner may be used to help achieve a more uniform finish. Be sure to follow wood conditioner manufacturer’s instructions closely. A solvent-borne finish system is recommended for interior doors and may be a lacquer-based system. For best performance, a minimum of two clear top coats should be used over stains.

2. Paint Finish

Doors should be sealed with a good quality oil-base primer followed by two top coats of a solvent-base or latex enamel.

FITTING AND HANGING

- Immediately after cutting and fitting (before hanging), seal all cut surfaces and ends of door with an effective quality sealer. See exterior and interior finishing recommendation for complete instructions.
- When hanging door, allow adequate clearance for swelling of door or frame in damp weather. Allow approximately 3/16” clearance for swelling when the door is installed in fully dry conditions. Jamb must be plumb.
- The CMI warranty is not valid for doors that have been trimmed. Some users still choose to trim the door. If you choose to trim the ends of doors, you assume all liability. Do not cut doors down in height by more than 2 9/16” (13/16” from the top and 1 3/4” from the bottom). Care should be taken in cutting doors down in width (maximum 1/8” each side) to avoid exposing engineered core. A sharp fine tooth saw should be used for trimming ends of doors.
- Caution must be used to avoid impairing the strength of the door when fitting for locks. Allow at least 1” of wood back of mortise.
- Use three hinges on doors up to 7’ in height and four hinges on doors over 7’. Hinges must be set in a straight line to prevent distortion.
- Jamb and stops must be set square and plumb.

MAINTENANCE

Your CraftMaster wood door has been handcrafted to last for years to come. Its finish will require periodic maintenance to keep it looking great. Regular finish maintenance is also a requirement of the warranty that is included with every CraftMaster wood door.

Here are some signs to watch for that may indicate it is time for maintenance:

1. Hairline cracks in the top coat of finish.
2. Changes in the color of the finish.
3. Changes in the texture of the finish, such as flaking or scaling.
4. Dullness or chalkiness in the finish.

Depending on these conditions, you may also need to refinish the door more frequently.