

# CraftMaster Molded Interior Doors

## 5 Year Limited Warranty



**Products Covered: CraftMaster Interior Molded and Flush Doors**, constructed to standard specifications including solid core, semi solid, and hollow core constructions, purchased from CraftMaster Manufacturing, Inc. (CMI). The warranty is valid for solid core door construction on the following 8'0" doors ONLY: Smooth Coventry®, Cremona®, Caiman®, Carrara®, and Corvado™.

CMI warrants that the door will be free of manufacturing defects in material and workmanship for a period of five (5) years from the date of its original purchase. This warranty only applies to the original installation of the door.

NOTE: Trimming doors will void the warranty.

### GENERAL PROVISIONS AND LIMITATIONS

If a defect occurs, CMI, at its discretion and maximum, will furnish a replacement door; repair the door or refund the original purchase price. **CMI WILL NOT PAY THE COSTS OF LABOR, INSTALLATION OR FINISHING FOR ANY REPLACEMENT DOOR.** The following exclusions apply:

- (a) Any defects in the coatings or field finishes on the door and accessories
- (b) Color variation or the appearance of high gloss on Pre-Finished molded doors
- (c) Natural variation in the color and texture of wood veneers
- (d) Doors larger than 3'0" x 8'0" or greater that warp
- (e) Doors over 7'0" in height installed with fewer than 4 hinges
- (f) Bow or misalignment in the frame of the jamb as hung
- (g) Normal wear and tear
- (h) Improper use, installation, or lack of maintenance
- (i) Doors altered by others that contribute to door failure
- (j) Doors with face grooving into or through crossbands on wood veneers
- (k) Doors made with different materials on either side
- (l) Incompatibility of hardware with a particular door construction
- (m) Incidental or inconsequential damage
- (n) Failure to follow applicable handling, installation, care and maintenance instructions

NOTE: CMI may choose to defer replacement of warped doors for up to 12 months from the date of the original installation in order to allow the door to equalize to humidity and temperature.

Claims must be made in writing to CMI within 60 days of discovery of the defect. Claims should be mailed to:

CMI CraftMaster Door Division, Attn: Claims Department  
 680 Scattergood Dr., NW, Christiansburg, VA 24073

After receiving such notice, CMI must be given a reasonable opportunity to inspect and verify the claim. To expedite the claims process, please provide the following information:

1. Description of door
2. Name and address of owner
3. Proof of sale
4. Detailed explanation of defect

### Disclaimer of Implied Warranties & Limitations of Remedies

The limited warranties state the entire liability of CMI. With respect to the products covered by them, CMI shall have no liability for any incidental or

consequential damages. No person is authorized to make any representation or warranty on behalf of CMI except as expressly set forth above, and any such statement shall not be binding on CMI.

Except as expressly set forth above, CMI makes no warranty of any kind, express or implied, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose. The foregoing disclaimer of implied warranties shall not be applicable to sales subject to the Magnuson-Moss warranty act, in which case the duration of any implied warranties shall be the duration of the limited warranty or such shorter duration as provided under applicable state law. These limited warranties give you specific legal rights, and you may also have other rights which vary from state to state.

### TOLERANCES

1. Width, height, and thickness dimensions: +/- 1/16"
2. Squareness (as measured by difference of diagonals): <= 1/8"
3. Maximum warp of 1/4", unless storage, handling or finishing can be shown to cause warp. The term 'warp' shall include bow, cup, and twist. Measuring the amount of warp present in a door shall be done by placing a straight edge, taut wire, or string on the suspected concave face of the door at any angle (i.e. horizontally, vertically, diagonally) with the door in its installed position. The measurement of bow, cup, and twist shall be made at the point of maximum distance between the bottom of the straight-edge, taut wire or string and the face of the door.
4. Stile, rail, and core show-through (telegraphing) on flush faces shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100" in any three inch span.

### HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS

1. Deliver door(s) to building site after plaster or cement is dry. If doors are stored at job site for more than one week, all edges should be sealed.
2. Handle with clean gloves and do not drag doors across one another or across other surfaces.
3. Store doors flat on a level surface in a dry, well ventilated building. Cover to keep clean, but allow air circulation.
4. Doors should not be subjected to excessive water; abnormal heat, extreme dryness, humid conditions or sudden changes therein. They should be conditioned to average prevailing relative humidity of the locality before hanging.
5. The utility or structural strength of the door must not be impaired in the fitting of the door; the application of hardware, or cutting and altering the door for lights, louvers, panels, or any other special details.
6. Two hinges may be used for hollow core doors weighing less than 50 pounds or 6'8" or less in height. Solid core doors 6'8" in height require 3 hinges. All doors 7'0" or higher require 4 hinges. Field trimming of bifold and passage doors will void the warranty.
7. Before finishing, remove handling marks or effects of exposure to moisture through a thorough, final sanding over all surfaces of the door using a fine grit sandpaper and clean before applying sealer or finish.