



# MILANO<sup>®</sup> GRANITE

## Warranty Information & Registration



### 10 Year Limited Warranty

Milano Stone backs our materials with a 10-year fabricator's limited warranty from the date of original installation. We warrant your stone product to be free from material defects, or defects in manufacturing that cause your stone to fail from such defects. Milano Stone will repair or replace, at their absolute discretion, the failed stone piece at no cost to you, or labor costs for installation.

#### 1. Warranty Limitations:

- 1.1 Granite is a natural material quarried from the earth and therefore will contain natural variations, characteristics unique to each stone, and these variations should be expected as part of the finished slab products we fabricate.
- 1.2 All natural stone is unique in characteristic properties both visually and structurally due to its original cohesion of minerals and materials while being fused inside the earth. Your natural stone will vary in color, shading, tensile strength, fissuring, fragmenting, and/or surface pitting, and will therefore be evident in your finished product. These natural properties are not considered "defects" or imperfections in any way whatsoever, and cannot be covered under the terms and conditions of this warranty.
- 1.3 All final seam placements are at the sole discretion of the fabricator as it relates to project size, geometry, and layout as well as material coloration, flow, and slab size. Warranty does not cover choice of seam placement, seam size, color, or seam material's used as a claim.
- 1.4 This limited warranty does not cover damage as a result of chemical abuse, abnormal or extraordinary use or abuse, or physical damage to the material after original installation.
- 1.5 Notice of any defects must be made by the Purchaser, in writing, to the fabricator.
- 1.6 This Limited Warranty contains no other warranties, expressed or implied.
- 1.7 Your Milano Stone products must be protected and cared for in accordance with the Care & Maintenance Guidelines provided by, and published by Milano Stone.
- 1.8 This warranty does not cover any expense disbursement or reimbursement for associated or subsequent materials, labor, or other costs as a result of a failed stone product. This

warranty only covers the actual repair or replacement of the affected stone product that is determined to have failed under the investigation, and at the sole determination of Milano Stones, their affiliated installers, or agents of Milano Stones.

- 1.9 Repairs can only be made by the manufacturer or the manufacturer's designee. Repair by anyone other than the manufacturer or manufacturer's designee would void the Limited Warranty.
- 1.10 This warranty does not cover damage or abuse to the stone materials resulting from cabinet settlement, house settling, or other structural movement or adjustment.
- 1.11 This Limited Warranty does not cover seam separation, shifting, or displacement.
- 1.12 This warranty does not cover damage to materials caused by vandalism, accidental impact, or other forces and/or displacement exerted on materials.
- 1.13 This warranty does not cover damage or injury in whole or in part, as a result of fire, Acts of God, architectural/structural design flaws, or any extraordinary circumstance not related to an actual material or installation defect.

#### 2. Warranty Registration Instructions:

- 2.1 To register go to [www.MilanoStones.com](http://www.MilanoStones.com), click on Warranty Registration and follow the instructions. Please note that this information should only be completed by customers whose Milano project has already been installed.
- 2.2 All Milano Stone materials must be maintained according to our Care & Maintenance instructions for warranty validation.

