

Finishing & Installation Guidelines

Important: (For Non-Impact Doors Only. For Impact Entryways, refer to the NOA sheets shipped with your door.)

Tool List:

hammer, screwdriver, all-purpose caulk, plumb-bob, rule or measure, long level, square, drill, countersink, nails, marking pen, shims, finish coat and brush for its application

Caution:

Please remember to always transport and store the Signature Door system in an upright position and to keep it dry until it is correctly installed and weather protected. Failure to follow proper installation instructions and/or failure to finish the unit promptly before exposure to weather will void warranty. Be sure to install the door under a wide overhang for protection. A minimum of 4' is required. Installing your new Signature Door will take time and careful attention. There are no shortcuts. Follow these instructions carefully and you will have a beautiful door that will give you years of trouble free service.

Step 1 The Opening:

Using your level and your square, determine how level and square the rough opening is. For example, the top or head and side walls of the rough opening may not be square, or perpendicular to each other or the rough opening might be in parallelogram shape. Still another condition to look for in your rough opening is twist. Making correct adjustments on our door unit as it is installed can compensate for all of these common problems. Remember your door must be installed level, square, and plumb within the rough wall opening to operate as it was designed.

Step 2 Getting the Door Ready:

Remove the skid board from beneath the sill of your door, sometimes this is two pieces of board, sometimes one. The plastic clips on the doors that have held the doors closed during shipping, must also be removed. Run three 1/4" lines of all-purpose caulking compound along the full width of the bottom of the rough opening or sub-floor. Set your door unit in the rough opening, pushing in both bottom corners and sides until the exterior trim of the door unit is flush against the outside wall.

Step 3 Measuring the Fit:

While someone holds the door, keeping the exterior trim snug against the exterior wall, take your long level and check to make sure the bottom is still level, and that the head jamb of the unit is level. Next, go inside and check the amount of space between the door and the jamb. Move the unit to allow the margins to become more even between the door and the jamb. Returning to the exterior side of the unit, secure the unit by driving two 2 1/2" finish nails, one into each upper corner, through the exterior trim and into the wall. Leave about 1/2" of the nail out. With the door temporarily held in place, push open the door and see how it operates. If there is any sticking or binding, or if it swings shut or open by itself, your door is not hanging level, square and plumb and adjustments are needed to make it operate properly. If the door is sticking or won't close properly, return to the interior side of your door. Look for areas where there is too much space and areas where there is too little space. Shift the door one way or the other to even up the margins around the door, and insert shims to hold the door unit in position. Push or pull the bottom of your door until the door is level vertically and square or perpendicular to its own unit head jamb. Check the lock set holes to see that they are aligned. When everything checks out level, square, and plumb, and your door is operating smoothly, place shims behind each hinge to fill the margin of space between the door unit jamb and the rough opening, and across the top of the head jamb at three equally spaced areas.

Step 4 Securing the Door:

Secure your door unit permanently into the rough opening by driving 2 1/2" nails through the jambs and shims where you have inserted them, securing them to the studs of the rough opening. Drive nails flush and set them 1/8" deep with your countersink or nail set for finishing. Remove two screws from the top hinge on each side jamb of the door unit and replace with the long wood screws provided. These will extend through the door unit side jamb and into the wall studs of the opening. Pay special attention when shimming. Your shims must fill up the void behind the jamb to create a solid nailing surface. If you fail to shim properly and leave open space, the door unit will be pulled toward the rough opening. The adjustable threshold may be adjusted as necessary using a #2 Phillips bit only. There are bolts both at the top and bottom of a double door. Check and make sure these bolts slide into the pre installed plates and operate smoothly. Caulk along the sides and top of your door where the exterior trim rests against the house. Make sure there's a tight seal to prevent water entering the wall cavity between the door unit and the rough opening.

Step 5 Finishing:

Fill the brad holes with wood filler around the panels and glass frames. At this point, your installation is complete except for the very important step of applying a proper finishing coat to all surfaces of your new door unit. A proper finish is crucial when installing a wood door. This preserves the door surface, and without a proper finish, your door can be damaged by the elements. Failure to immediately finish your door will void your Signature Door warranty. If Signature Door has supplied the lock, remove the lock so that you can finish the door under the lock. Door must be sealed under the lock, and all hinges or plates, to be covered by Signature Door's warranty. Wood does have color variances and can be blended to a closer match with a proper stain. Be sure to clear coat with a minimum of 3 coats of a marine type varnish with a UV inhibitor. Now is the time to install your lock set following the lock manufacturers directions.

Troubleshooting Tips:

If you've finished installing your door and it's not opening and closing smoothly check the following:

- Make sure your margins are even along the head jamb, side jambs and sill of your doors. If they are not, shim to shift the door so it is level square and plumb.
- If your door swings open or close by itself, it may not be aligned vertically. This indicates incorrect installation or load shift or settling of the house. Carefully remove nails and repeat installation procedure.
- Use proper flashing around the door to prevent leakage. Always use the recommended installation procedure for flashing.

Note: Signature Door will not be responsible for any injury, damages, actions or loss of any kind whatsoever or whoever caused from the use or misuse of the information and/or instructions contained herein.

Limited Warranty

Signature Door Inc. warrants its products sold under this warranty to be free of defects in materials and workmanship for one year from the date of purchase from the manufacturer or factory authorized distributor. This warranty takes precedence over all other warranties, expressed or implied.

This warranty is extended only to the original retail purchaser who does not purchase for resale or for use in the ordinary course of his business, i.e., display purposes.

Important: Any products that are delivered unfinished from Signature Door Inc. must be immediately sealed with the proper finish to prevent absorption of moisture. Failure to do so will result in voiding this warranty. All sides must be finished evenly. Doors must be maintained on an ongoing basis, and may require re-coating as often as twice a year in extreme environments. The #1 cause of finish breakdown is UV damage from sunlight. The #2 cause is direct exposure to moisture.

This warranty does not cover damage caused by others or by a cause beyond Signature Door's control, including but not limited to: damages caused by misuse, abuse, accident, or mishandling; or damages caused by acts of God, fire, flood, earthquake, or other storms. Misuse of a door includes, but is not limited to, hanging a door without providing adequate overhang or applying an inappropriate finish color.

An overhang is required to retain this warranty. The protective overhang is to be equal to, or greater than the distance from the bottom of the sill to the base of the overhang.

In order to reduce warping or checking, dark-colored finishes should be avoided on all surfaces. This is pertinent on light colored wood species, or if the door is exposed to direct sunlight.

This warranty does not cover any defects caused by:

- Product failure due to improper or incorrect installation. This includes bow or misalignment in the frame in which the door is hung, if the door was purchased as a slab only.
- Modification, alterations (including trimming and cutting down door), repair or service of this product by anyone other than manufacturer.
- Any use of the product other than, for which it was intended.
- Door warpage: unless the warpage exceeds 1/4" in 6'8" doors or 3/8" in doors exceeding 6'8" height, whether cup, bow or twist. Signature Door Inc. reserves the right to defer repairing or replacing the product for a period of up to 12 months from the date of claim as it is not uncommon for a temporary warp condition to occur as the door adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.
- of 36" width or 80" in height shall be warranted provided Signature Door Inc. installs a multi-point lock in the active door and, (on double door units), a multi-point lock in the passive door.
- Doors in excess of 42" in width or 96" in height.
- Products installed in, or subject to, high moisture or high humidity environments, including new homes with uncured plaster, drywall, concrete or ceramic tile.
- Products installed in direct sunlight.
- Products subjected to unusual stress or strain such as that resulting from the movement of building or building components, or resulting from expansion or contraction of building components.
- Products not properly sealed or maintained as set forth above.
- Scratches, abrasion or other damage caused by improper handling or cleaning.
- Failure to perform normal homeowner's maintenance, including maintaining the finish. Maintenance is an ongoing process.
- Panel movement (shrinkage) of 1/8" or less. Temperature and humidity may cause the wood panels in your door to shrink. The panels in your door have been designed to "float".
- Wood panels wider than 14" measured across the grain will not be covered under warranty, if it receives any direct sunlight
- Damage caused by extreme temperature buildup where a storm door is utilized. Storm doors must be vented to eliminate this temperature buildup.

Variations in the wood color, texture, pattern and/or grain are considered characteristics of the wood and are not considered defects.

If a product becomes defective within the specified warranty period, Signature Door Inc. will repair or replace, at our discretion, any part(s) that appear to be defective in material or workmanship. The problem should be reported to the original place of purchase, along with the original purchase information. Signature Door Inc. will refund the purchaser the purchase price if the defects in the products are ones covered by this warranty and Signature Door Inc. is unable, by repair or replacement, to make the product perform properly. Signature Door Inc. is not liable for any installation, removal, or shipping charges in connection with the inspection, repair or replacement of defective parts.