



Hy-Lite Products, Inc.
101 California Avenue
Beaumont, CA 92223
1-800-827-3691
www.hv-lite.com

GENERAL INFORMATION – Warranty

10-year Limited Warranty

Hy-Lite® Products, Inc. manufacturer of Hy-Lite acrylic block products and Decorative Glass windows, warrants to the original resident purchaser/property owner, that any Hy-Lite block product is free of manufacturing and/or material defects. This Warranty applies for ten (10) years under normal use and service, subject to the conditions and limitations herein listed, and as long as the original resident purchaser resides in the home in which the products were installed. This Warranty can not be assigned or transferred to subsequent homeowners. If repair or replacement is impractical, Hy-Lite may elect to refund your original product purchase price.

This Warranty covers only those manufacturing and material defects, as specified herein and does not include defects or damages attributable to faulty or improper installation; normal weathering; defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder; misuse; abuse by harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere; mildew; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over the acrylic block surface edges or occurrences beyond Hy-Lite's control.

Acrylic Block - 10-years

Hy-Lite acrylic block is warranted against discoloration, seal breakage, defective materials or workmanship for ten (10) years. If such defects occur, Hy-Lite will provide replacement parts at no charge. If replacement is impractical, Hy-Lite may elect to refund your original product purchase price.

Hy-Lite acrylic block windows are warranted against leaks due to seal breakage. Condensation on acrylic block windows, which may occur as the natural result of humidity within the house or building and interior/exterior temperature differentials, does not indicate a defect in the window and is not included in this Warranty.

Caulking - 10-years

The synthetic caulking compound of Hy-Lite products is warranted against raising, lifting, cracking, splitting and corrosion for ten (10) years. If such defects occur, Hy-Lite will determine if repair or replacement of the defective component is feasible, or may elect to refund your original product purchase price.

Vinyl Frames - 10-years

The vinyl frame components of Hy-Lite products are warranted against peeling, flaking, chipping, blistering and corrosion for ten (10) years. If such defects occur, Hy-Lite will provide replacement parts at no charge. Warranty on the vinyl becomes void if vinyl is painted, stained or if the surface is altered in any way.

Aluminum Frames - 10-years

The aluminum frame components of Hy-Lite products are warranted against warping, bending, and buckling for ten (10) years. Under normal conditions, surface of aluminum is warranted against peeling, flaking and discoloring for ten (10) years. If such defects occur, Hy-Lite will provide replacement parts at no charge.

Window Hardware - 10-years

The Hy-Lite hardware (locking mechanisms, fasteners, etc.) is warranted against peeling, flaking, rusting, blistering and corrosion for ten (10) years. If such defects occur, Hy-Lite will provide replacement parts at no charge.

Decorative Glass Window – 10 years

The Hy-Lite decorative glass window is warranted against seal breakage which causes moisture to accumulate on the interior of the glass. Decorative glass windows are not warranted against glass breakage. Condensation on decorative glass windows, which may occur as the natural result of humidity within the house or building and interior/exterior temperature differentials, does not indicate a defect in the decorative glass window and is not included in this Warranty.

Claims

Any claims for defect under this Warranty should be submitted in writing promptly after discovery to the contractor who installed the Hy-Lite product. Allow a reasonable time for inspection.



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Repair Procedure

This Warranty is limited to Hy-Lite, at its option, repairing and/or replacing defective parts (color matching not guaranteed) free of charge to the warranty holder. If, after inspection, it is determined that the claim is valid in accordance with the provisions of this Warranty, and Hy-Lite agrees, at its option, to repair or replace any defective part or component as warranted above. Purchaser/property owner will be required to provide proof of original home ownership or window purchase.

Labor

Labor costs are not included under this Warranty and neither Hy-Lite nor its distributors will be responsible for any costs incurred in the removal, replacement, installation or reinstallation of the Hy-Lite acrylic block product or any part thereof, furnished by Hy-Lite under this Warranty.

Warranty Extension

The original Warranty period shall not be extended by any such repair or replacement, but any remaining Warranty time period shall continue in effect and be applicable under the terms and conditions of this Warranty to the repaired part or component of the Hy-Lite product.

Product Changes

Hy-Lite reserves the right to discontinue or change any product it manufactures. If the part or component of the product originally installed is not available and Hy-Lite determines to make replacement, Hy-Lite shall have the right to substitute such part or component designated by Hy-Lite to be of equal quality and price.

Commercial Applications

If Hy-Lite products are installed in a building operated as a multi-family dwelling or used for commercial purposes or rental properties such as schools, churches, apartment complexes, government owned structures, office buildings, etc., the Warranty applies for ten (10) years under normal use and service and can not be transferred.

Other Warranty Considerations

On some window installations, caulking is used to seal the frames or trim package against water or air penetration. This caulking is applied when the window is installed and is not related to Hy-Lite's synthetic caulking compound that is applied to the acrylic blocks during the manufacturing process. Therefore, caulking used in the installation of the window is not considered a part of the Hy-Lite product, and therefore, is not covered under this Warranty. Caulking is normally considered a maintenance responsibility of the homeowner.

This Warranty is valid only if products manufactured by or approved by Hy-Lite are used, but shall be void if accessory products not manufactured or approved by Hy-Lite are installed which cause defects to occur in the Hy-Lite products.

The warranty statements contained in this certificate set forth the only express warranties extended by Hy-Lite products, and the provisions hereof shall constitute the purchaser's exclusive remedy for breach of this Warranty given under this certificate. Hy-Lite shall not be liable to property owner for incidental or consequential damages for breach of any written or implied warranty on the Hy-Lite products.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitations of incidental or consequential damages, so that the above limitation or exclusion may not apply.

This Limited Warranty gives specific legal rights. There may be other rights which may vary from state to state.