

## PREMIUM VINYL

WINDOWS & PATIO DOORS



Awning | Casement | Single-Hung | Double-Hung Sliding | Fixed, Radius & Geometric | Bay & Bow Sliding Patio Doors



## STYLISH DURABILITY

JELD-WEN® Premium Vinyl windows and patio doors are made to be durable, energy efficient and low-maintenance. With features such as Simulated Divided Lites, even site lines and EverTone™ exterior paint finishes, Premium Vinyl windows are suitable for any architectural style or design. So they're just as attractive as they are reliable.



To obtain installation and maintenance instructions visit www.jeld-wen.com/resources

## REGIONAL AVAILABILITY



## **JELD-WEN Premium Vinyl**

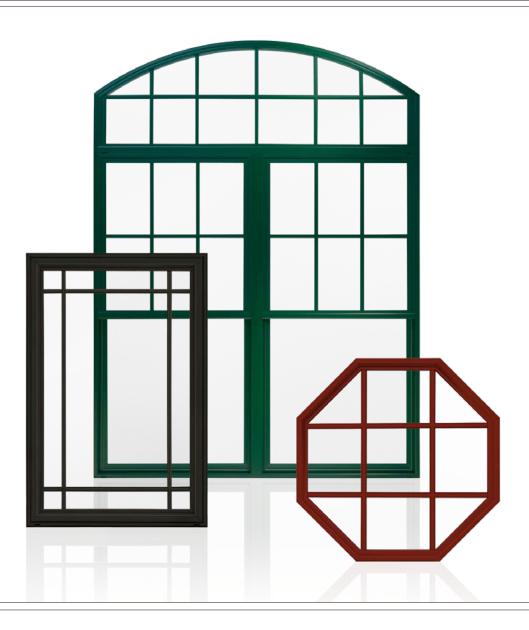
- Awning, Casement, Single-Hung, Single-Sliding, Fixed, Radius & Geometric, Bay & Bow, Sliding Patio Doors
- Awning, Casement, Single-Hung, Double-Hung, Single-Sliding, Double-Sliding, Fixed, Radius & Geometric, Bay & Bow, Sliding Patio Doors
- See **www.jeld-wen.com** for Florida specific product



LIFETIME LIMITED WARRANTY Each one of our windows and patio doors is built to last. We prove this by supporting each product with our lifetime warranty.



## RELIABILITY FOR REAL LIFE



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## **INTERIOR**

#### Interior Finishes –

Match the beauty of traditional wood mouldings and casings with interior woodgrain laminated finishes in Cherry, Light Oak and Dark Oak.

#### Optional Laminate Woodgrain

Available in Eastern US only. See your dealer for details



Cherry



Light Oak



Dark Oak



#### Standard Vinyl



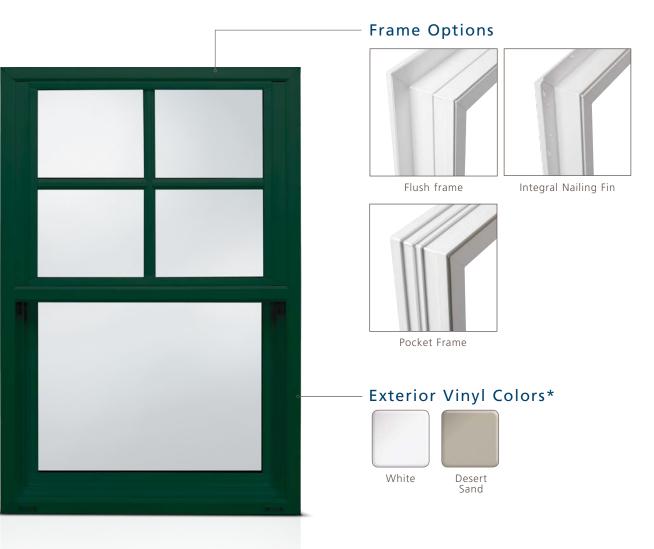


## Hardware Finishes\*



<sup>\*</sup>Actual colors may vary from the samples displayed and are subject to regional availability. Check with your dealer for details.

## **EXTERIOR**



#### **EverTone Exterior Colors\***

Add color and excitement to Premium Vinyl windows with EverTone™ exterior color finish options in eight standard versatile shades designed to complement many popular trim and house paint colors. Or let your imagination go wild and order Premium Vinyl windows custom painted in any color you choose.





## PERFORMANCE GLASS OPTIONS

#### Clear Insulating Glass

This glass consists of two panes of glass, sealed with an airspace (this is a spacer in between the dual panes of glass), and the perimeter of the unit is sealed. This option offers maximum visible light transmittance and superb energy efficiency in most climates.

#### **Tempered Glass**

When glass is heat-treated during manufacturing, it is provided with extra strength, enabling it to withstand abnormal force or pressure on its surface—it will not break into sharp pieces. Local codes often require tempered glass to be used in all windows that are close to the floor or near doors, bathtubs or showers.

#### Laminated Glass

Laminated glass consists of panes of glass with an invisible interlayer, sandwiched together to create an extremely sturdy glass unit. This provides increased protection for home safety and from incidental impact; it also provides an improved barrier against sound and harmful UV rays.

#### **ENERGY STAR®**



Many JELD-WEN windows and doors are ENERGY STAR qualified, which means they exceed the minimum energy efficiency criteria for the climate region you live in.

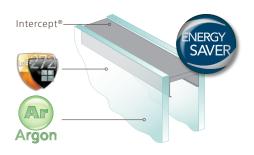
JELD-WEN has been an ENERGY STAR partner since 1998.

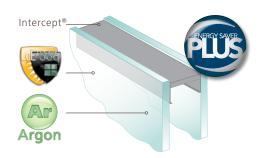


## **ENERGY SAVING GLASS OPTIONS**

#### Energy Saver®-REDUCE HEAT LOSS UP TO 30%

Offering the most cost-efficient energy upgrade, the Energy Saver package includes upgrades from clear to Low-E glass and Argon gas for improved thermal performance. Energy Saver reduces heat loss by 30% compared to clear insulating glass.





#### Energy Saver® Plus-REDUCE HEAT LOSS UP TO 40%

The best value in insulating glass, Energy Saver Plus includes, Argon gas for improved thermal performance and  $Lo\bar{E}^3$ -366 glass. With triple layers of Low-E coating,  $Lo\bar{E}^3$ -366 helps you save energy through improved thermal performance, reduces solar heat gain and helps protect interior furnishing from fading.

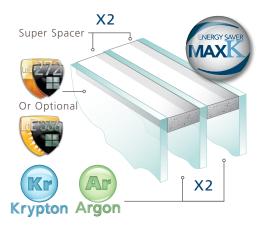
Energy Saver Plus reduces heat loss by 40% compared to clear insulating glass.

## Energy Saver® Max-REDUCE HEAT LOSS UP TO 50%

For maximum energy protection, select Energy Saver Max. This insulating glass package contains three panes of glass, both with Argon filled chambers and Super Spacer.

Coated with Low-E or optional triple-coated LoĒ<sup>3</sup>-366, you can rest comfortably even in the harshest weather. Energy Saver Max reduces heat loss by 50% compared to clear insulating glass.





# Energy Saver® Max-K-REDUCE HEAT LOSS BY MORE THAN 50%

Energy Saver Max-K qualifies as an R-5 window under the federal energy efficient window initiative. This package includes all of the benefits of Energy Saver Max, and adds a Krypton gas fill along with Argon gas for the most advanced thermal insulation available from JELD-WEN. Energy Saver Max-K reduces heat loss by more than 50% compared to clear insulating glass.



## REDUCE GLARE, ENSURE YOUR PRIVACY

#### **Textured Glass**

Let light in while maintaining privacy with textured glass. We offer a wide range of textures to meet your aesthetic preferences. Four of our most popular choices are shown below.









Glue Chip

Obscure

Reed

Rain

#### **Tinted Glass**

Tinted glass reduces glare, and is ideal for areas that get a lot of direct sunlight in the summer. Below are our most popular options.





Gray

Bronze

#### Coated Glass: Low-E and LoE3-366 Insulated Glass

Our standard high-performance Low-E insulated glass lowers energy costs, helps homes stay cooler in the summer and warmer in the winter, prevents fading of interior furnishings, and reduces condensation. We also offer optional  $Lo\bar{E}^3$ -366, which provides more protection against solar heat gain and fading, as well as greater energy savings.





Low-E

Lodz-366

Textures shown may not match exact finish

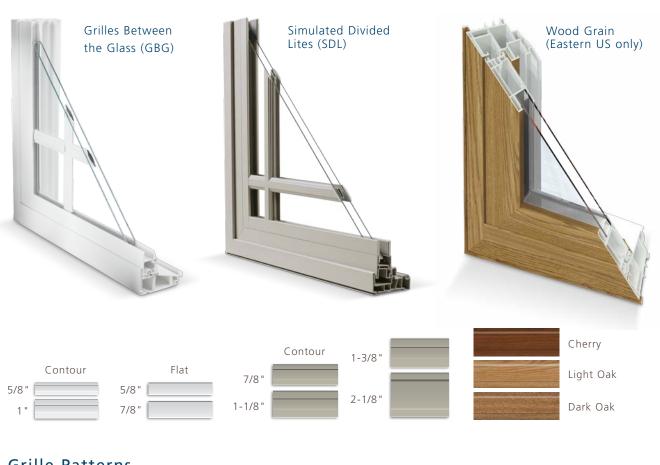
## **DECORATIVE GRILLES**

### Grilles Between The Glass (GBG)

With Grilles Between the Glass, you'll enjoy the look of divided lites without any upkeep because they are placed between the two panes of insulating glass. Available with 5/8" flat or 1" contour grilles.

### Simulated Divided Lites (SDL)

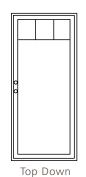
For a true "paned" window look, our Simulated Divided Lites feature bars that are permanently adhered to both the interior and exterior glass; an optional shadow bar between the panes of glass is also available. Choose divided lites in four bar widths: 7/8", 1-1/8", 1-3/8" and 2-1/8".

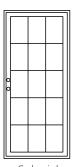


#### **Grille Patterns**



Prairie Frame





Colonial

## WINDOW OPENING CONTROL DEVICE

#### JELD-WEN® WOCD Meets ASTM F2090-10 Standard

Windows add so much to our daily lives - daylight, ventilation and views. They can also be necessary for emergency escape and rescue, so the building codes in your area may require certain windows to fully open. This means homeowners should take measures to prevent window falls. Factory-installed Window Opening Control Devices (WOCD) from JELD-WEN are designed to meet the ASTM F2090-10 standard intended to help prevent accidental falls from windows by children five years of age and younger. A WOCD automatically limits the sash opening to less than 4 inches, unless it is deliberately disengaged, allowing the sash to fully open. The streamlined design of the JELD-WEN® WOCD won't obstruct views and preserves the beautiful appearance of your windows, unlike many after-market window guards.

### Double-Hung and Single-Hung WOCD



Window in Closed Position



Unterior View.
WOCD limits the sash opening to less
than 4 inches

#### Features & Benefits

- » Streamlined design won't obstruct views like many after-market options
- » Automatically limits sash opening to less than 4 inches
- » Manual override for full operation and for emergency escape and rescue
- » Device automatically resets by closing the window
- » Meets the ASTM F2090-10 standard
- » Potential alternative to minimum sill height requirement (consult local building codes)



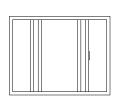


## STYLES & CONFIGURATIONS

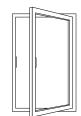
## Window & Patio Door Styles



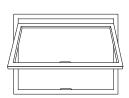




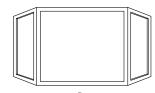
Double-Sliding



Casement



Awning



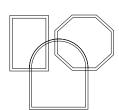
Bay



Single-Hung



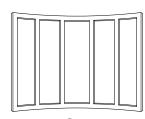
Single-Sliding



Fixed, Radius & Geometric

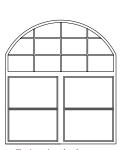


Sliding Patio Door

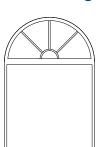


Bow

## Window & Patio Door Configurations



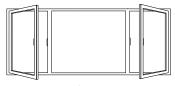
Twin single-hungs topped by a segment head transom



Fixed topped by a radius



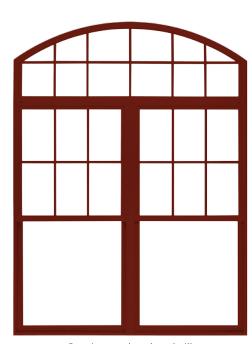
Fixed with an awning below



Fixed flanked by two casements



Fixed flanked by two single-hungs



Continuous head and sill





## **CUSTOM COLOR MATCH**



#### **EverTone™ Standard Exterior Color Finishes**

Add color and excitement to windows and patio doors with EverTone exterior color finish options in eight standard versatile shades. Windows and patio doors with EverTone retain their exterior color, gloss and finish for years to come. Designed to complement many popular trim and house paint colors, as well as, JELD-WEN clad-wood colors.

#### 8 Standard Colors\*



<sup>\*</sup>Actual colors may vary from the samples displayed and are subject to regional availability. Check with your dealer for details.



## SIGHT & SOUND PERFORMANCE

#### Sound Performance

Your home should be a place where you can escape the sometimes hectic and noisy environments of modern living. For that reason, sound reduction is a major consideration when we design our products.

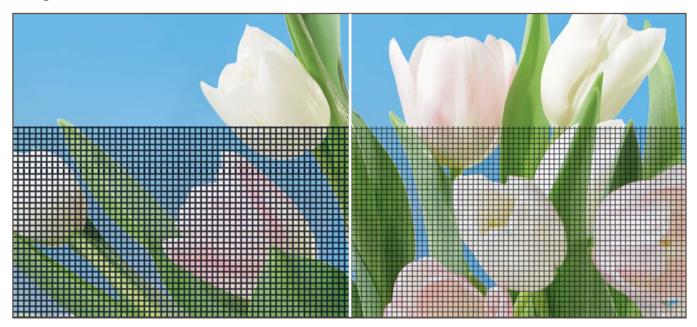
JELD-WEN vinyl replacement windows are a vast improvement over single-pane windows that are found in many homes today.

The improvements in our products that address energy performance, such as multi-chamber frame designs, dual and triple glazing and enhanced weatherstripping make them sound efficient as well.



#### BetterVue<sup>™</sup> Insert Screens

These screens are designed to keep more insects outside, while letting more natural light inside. They feature fine, black, fiberglass mesh with a light gloss finish. BetterVue insect screens are optional for awning, casement, double-hung and sliding windows.



View through regular fiberglass insect screen

View through BetterVue insect screen

These images are for illustration purposes only.

<sup>\*</sup>Insect screens are intended to allow air and light in, while keeping insects out. They are not intended to stop children from falling through an open door or window. For safety screens and other security devices, contact your local building supply retailer.

## INSTALLATION & SILL DRAINAGE



#### Install With Ease

Our Premium Vinyl windows and patio doors are designed to be particularly easy to install in many applications.

From new or remodeled residential homes to light construction projects, our products have been tested to meet rating requirements up to C35 for light commercial buildings.

For complete instructions, see installation insert included with product, or visit **www.jeld-wen.com** 

## **Tegra** Sill Drainage & Flashing System





## TegraTite™ Installation System

TegraTite streamlines the installation process, making it easy to install a sill drainage system under our Premium Vinyl windows and patio doors. Our sill drain mat, see above, sits on the rough opening and directs any incidental water away from the wall, keeping it dry. Combine that with our new butyl-based adhesive flashing tape, see above, for a tighter, more energy-efficient installation.



## ANATOMY OF A JELD-WEN WINDOW



## ANATOMY OF A VINYL WINDOW

- 1. Head
- 2. Simulated Divided Lite (SDL)
- 3. Glazing/glass
- 4. Sash
- 5. Side jamb
- 6. Stile
- 7. Rail
- 8. Sill

The window frame consists of the head, jamb, side jamb and sill



Each one of our windows and patio doors is built to last. We prove this by supporting each product with our lifetime warranty.





## **AWNING WINDOWS**



An Awning window is appropriate for many architectural styles, and it looks intriguing when grouped with other window types. It is hinged at the top and opens out from the bottom in an outward swing.



<sup>\*</sup>Actual colors may vary from the samples displayed.





## **CASEMENT WINDOWS**



A Casement window perfectly complements the simplicity of modern design, while also providing maximum ventilation. This type of window is hinged on either side, so the sash opens outward, to the right or left, in a swinging motion.

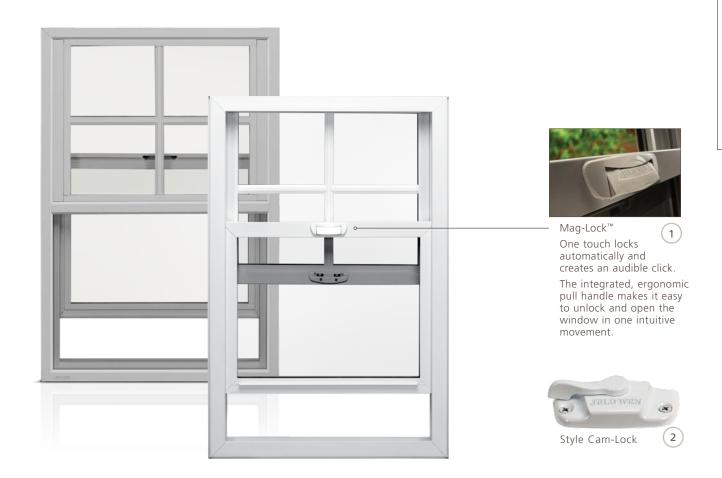


<sup>\*</sup>Actual colors may vary from the samples displayed.





## SINGLE-HUNG WINDOWS



These windows are best suited to traditional architectural styles. Single-Hung windows feature a bottom sash that lifts vertically towards a fixed top sash.



<sup>\*</sup>Actual colors may vary from the samples displayed.



## **DOUBLE-HUNG WINDOWS**



These windows are best suited to traditional architectural styles.

Double-Hung windows feature an upper and lower sash that slide vertically past each other in a single frame. Both sashes tilt in for convenient cleaning.



<sup>\*</sup>Actual colors may vary from the samples displayed.





## SINGLE-SLIDING WINDOWS



Each of our Single-Sliding windows feature clean lines for a streamlined look. One sash in this type of window slides horizontally in grooves or tracks towards the fixed sash.



<sup>\*</sup>Actual colors may vary from the samples displayed.





## **DOUBLE-SLIDING WINDOWS**



Each of our Double-Sliding windows feature clean lines for a streamlined look. Both sash in this type of window slide horizontally in grooves or tracks.

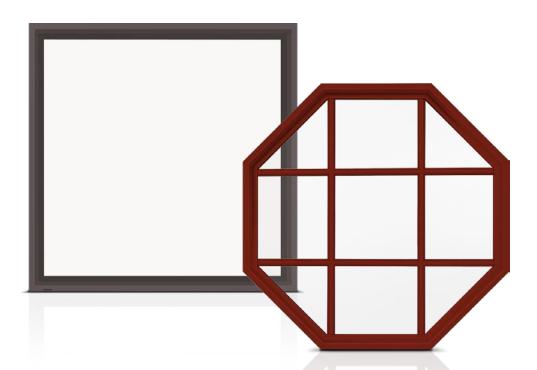


<sup>\*</sup>Actual colors may vary from the samples displayed.





## FIXED, RADIUS & GEOMETRIC WINDOWS



Every Fixed, Radius and Geometric window is unique. These windows are direct or sash glazed and come in a wide array of beautiful shapes, such as half-round, quarter-round, full-round segment arch and elliptical.



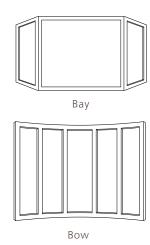
<sup>\*</sup>Actual colors may vary from the samples displayed.





## **BAY & BOW WINDOWS**





Think outside the box. With Bay or Bow windows, you can add a new dimension to your living space. Our Bow windows feature a set of joined windows that can open up a small space and increase your view. Bay windows similarly open up a space and can provide a shelf for plants or decoration. All Bay and Bow windows come with head and seat boards and support systems for reliable installation.



<sup>\*</sup>Actual colors may vary from the samples displayed. Hardware applies to Casement, Single & Double-Hung configurations only.



## SLIDING PATIO DOORS



Our Premium Vinyl Patio Doors are perfect for nearly any patio or deck. They open by sliding along horizontal tracks. For a French door appearance, select optional wide stiles and rails.



<sup>\*</sup>Actual colors may vary from the samples displayed.





### JELD-WEN® VINYL WINDOW & PATIO DOOR LIMITED WARRANTY **OUR WARRANTY TO YOU...**

JELD-WEN® Products1 are designed to create lasting value for your home. This warranty is effective for all JELD-WEN vinyl Products (except United Collection products) manufactured on or after July 1, 2010 for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to www.jeld-wen.com or www.jeld-wen.ca.

#### What this warranty COVERS

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor<sup>2</sup> (where deemed necessary by us) to repair or replace any component is provided for two (2) years from the date of manufacture.

#### **Owner-Occupied Single-Family Residence Lifetime Warranty**

We warrant our Products to the original owner of the owneroccupied single-family residence in which they are initially installed for as long as you own and occupy your residence.

#### Transferability

The Owner-Occupied Single-Family Residence warranty is transferable as follows. In the event you sell your residence or it becomes occupied by other than the original owner, the warranty is ten (10) years from the date of manufacture.

#### **Commercial Ten Year Warranty**

#### (Other than Owner-Occupied Single-Family Residence)

We warrant our Products for a period of ten (10) years from the date of manufacture.

#### Transferability

The Commercial warranty is transferable as follows. In the event you sell the building, this warranty is transferable to subsequent owners.

#### Special Coverages (Applies to both Owner-Occupied and Commercial)

The following special coverages include free replacement parts.

ImpactGard® Glass: We warrant each ImpactGard glass unit for ten (10) years.

Special Glazings (including laminate glass units other than ImpactGard): We warrant special glazings (including glass options not listed in our product literature e.g., leaded or decorative glass) for five (5) years.

Blinds/Shades Between the Glass: We warrant the insulated glass unit (including the seal), the external control mechanism, and the operation of the shade/blind for ten (10) years.

Triple-Glazed Products: We warrant triple-glazed insulated glass units for twenty (20) years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in windows and patio doors (excluding laminated glass, and special glazings) for spontaneous breakage for one (1) year (to include free replacement glass and skilled labor<sup>2</sup> necessary to replace the glass for one (1) year. Spontaneous breakage occurs when the glass develops a crack without sign of impact.

Retractable Screens: We warrant retractable roll screens for five (5) years.

Colored Exterior and Laminated Interior: We warrant that our factory-applied painted exterior color and factory-applied laminate interior finishes will not peel, blister, or flake for ten (10) years. Our applied exterior color will not exhibit excessive color change<sup>3</sup> for **ten (10)** years. Note: this coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.

Accidental Screen Damage: On our Bravo, Primo and Ipex Replacement window and patio door product lines, our standard component warranty (Owner-Occupied or Commercial) will extend to screen damage unless the damage is attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling.

Accidental Glass Breakage: On our Bravo, Primo and Ipex Replacement window and patio door product lines, and on any other vinyl Products ordered with the "RS" glass package, our standard component warranty (Owner-Occupied or Commercial) will extend to accidental glass breakage. This coverage does not apply to damage attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling. Special glazings and ImpactGard glass are not covered by this glass breakage warranty.

#### **How To Get Assistance**

If you have a problem with your JELD-WEN Product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

#### In the United States:

Mail: JELD-WEN Customer Care

Attn: Vinyl Warranty Claims

P.O. Box 1329, Klamath Falls, OR 97601 888-JWHelpU (888-594-3578)

Phone:

800-436-5954 Fax:

Fmail: CustomerServiceAgents@jeld-wen.com

#### In Eastern Canada:

JELD-WEN Service Department Mail:

90, rue Industrielle

Saint-Appollinaire, Quebec, Canada GOS 2EO

Phone: 800-463-1930 888-998-1599 Fax:

#### In Western Canada:

Mail: **JELD-WEN Service Department** 

550 Munroe Avenue

Winnipeg, Manitoba, Canada R2K 4H3

Phone: 888-945-5627 204-668-8230 204-663-1072 Fax:

Email: wpgservice@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

#### What We Will Do

Upon receiving your notification, we will send out an acknowledgement, usually within three business days. We will investigate your claim and will begin to take appropriate action within 30 days after notification. If it is determined that the Product does not have a defect covered by the labor warranty, we may charge an inspection fee for any onsite inspection that is required or requested by you. Because manufacturing materials and techniques can change, replacement part(s) may not be an aesthetic match to the original. Replacement components/ products are warranted for the balance of the original product warranty or 90 days, whichever is longer. If we determine we are unable to provide replacement parts and repair is not practicable or cannot be made timely, then we will refund the unit/component purchase price.

#### What This Warranty Does NOT Cover

JELD-WEN is not liable for:

- Normal wear and tear; natural weathering of surfaces.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Damage caused by chemicals (e.g. brick wash) or a harsh environment (e.g., salt spray or airborne pollutants).
- Product failure due to misuse or abuse; damage caused by failure to provide maintenance, by alteration or modification to the window (e.g. customer applied tints or films, paint finishes, security systems), or as a result of any cause beyond the control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our reasonable control).
- Glass breakage (except as specifically covered above).
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Damage caused by extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity (except as specifically covered above).
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.

• Incidental or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential

#### **Important Legal Information**

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

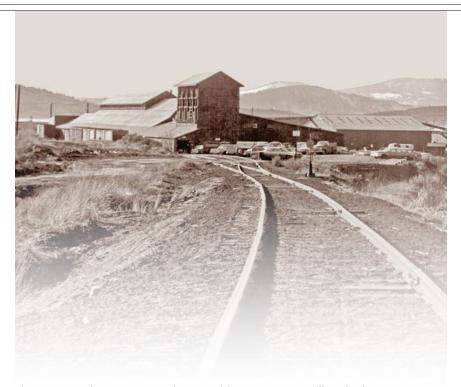
No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

- <sup>1</sup> "JELD-WEN Products" shall refer to vinvl window and patio door products (except United Collection products) manufactured in the United States and/or Canada and marketed under the JELD-WEN brand name for use in the United States and/or Canada. See our separate United Collection warranty, or our Export Warranty for applicable coverage on products used outside the United States and Canada.
- <sup>2</sup> "Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.
- <sup>3</sup> Fading or changing in color of the applied exterior color finish is not a defect unless it exceeds five (5) E units, calculated in accordance with ASTM D2244, paragraph 6.2. Color change shall be measured on an exposed colored surface that has been cleaned of soils, and the corresponding values measured on the original or unexposed colored surface. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

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## **ABOUT JELD-WEN**



Since 1960, when JELD-WEN began with one Oregon millwork plant, we've been dedicated to crafting reliable windows and doors. Today you can see, touch and feel reliability in our beautiful windows and doors because of their durability, energy efficiency and worry-free performance.

We measure our success by the relationships we build with our customers, suppliers and communities where we live and work. We've partnered with organizations such as the Green Building Initiative, which accelerates green-building practices by promoting environmentally progressive approaches that are practical, affordable and accessible.

Another way we fulfill our commitment to the communities where we operate, is through the JELD-WEN Foundation, which was created in 1969 to support worthwhile endeavors in the communities where JELD-WEN operates.

JELD-WEN is an official partner of Major League Soccer and the Portland Timbers, as well as a founding member of the Portland Timbers Community Fund. Our soccer partnerships help us connect with grass roots efforts that build strong communities. Every time the Timbers score a goal, we sponsor a tree to be planted through Friends of Trees.



The JELD-WEN website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need. Visit us at **jeld-wen.com** today.



To see the complete Premium Vinyl Windows and Patio Door technical specifications section please request brochure #11-520B at www.jeld-wen.com.







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